

5 SleepSmart Support Reminders



Best Preferred Contact Method

SleepSmartTechSupport@noxhealth.com

1



Email is the fastest way to get in touch with us, especially outside of normal business hours

2

Best Phone number to reach us at

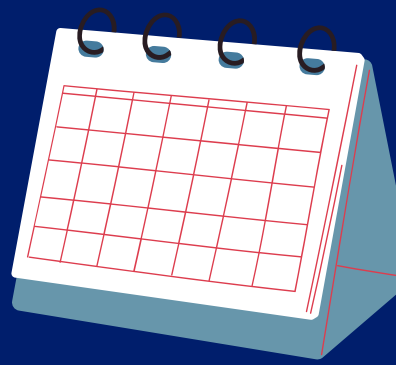
404-480-5149



Please call us during our business hours

3

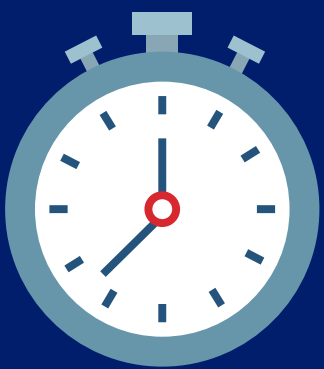
M-F: 8am-7pm EST



If we do not answer, leave a voicemail or we cannot return your call

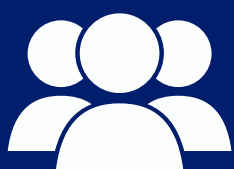
4

Please include your name, site, best number to reach you at, and if applicable, the subject's ID that you are calling about



Scoring results will be released within 1.5 hrs of the **10am/2pm EST** scoring times. If you have not received an update, please email us

5



Example: Test uploaded at 9:48AM EST, no score by 11:30 AM EST, then email us!